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## SAFETY NOTICES

Safety notices are one of the primary ways to call attention to potential hazards.



This Safety Alert Symbol identifies important safety messages in this manual. When you see this symbol, carefully read the message that follows. Be alert to the possibility of personal injury or death.

## **WARNING**

Use of the word WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

## **A**CAUTION

Use of the word CAUTION with the Safety Alert Symbol indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

## CAUTION

Use of the word CAUTION without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in equipment damage.





## INTRODUCTION

The DICKEY-john Grain Analysis Computer GAC500XT<sup>™</sup> quickly tests grain and automatically calculates moisture content, temperature, and approximate test weight (density) of the sample. The unit measures empty cell characteristics, prompts for sample loading, tests the sample, and displays the results. The selected grain name is also displayed during the measurement sequence.

## **TESTING SAMPLES (QUICK START)**

Performing a grain sample analysis consists of six basic steps.

- 1. Press the MEASURE function using the Arrow buttons
- 2. Press the Enter button to initiate a measurement sequence.
- 3. Follow display instructions to empty the cell
- 4. Press the Enter button to initiate empty cell measurements. A progress bar will indicate measurement status.
- 5. Fill the hopper, strike the grain using the grain loader/striker (refer to Figure 16), and press the Enter button to initiate grain measurement. Again, a progress bar will indicate measurement status.
- 6. Read the test results on the display. Results include moisture, temperature, and test weight.

## FEATURES

Major features of the GAC500XT include:

- Memory for up to sixteen grain calibrations.
- Switchpad entry for updating grain calibration revisions.
- Error messages display when moisture, temperature, or weight is out of range.
- Switchpad entry for new or unique grain measurements.
- 12 Vdc mobile adapter.
- English/Metric units.
- Multiple language groups/dependent upon region.
- Audible alarm to signal key depression and measurement culmination.
- Print capabilities.
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#### Figure 1

GAC500XT Display And Switchpad



## SPECIFICATIONS

- Supply voltage and frequency

   wall mount adapter: 90VAC to 264 VAC, 47 to 63 Hz, 0.4A max
   6-Volt vehicle adapter: 12-24VDC.
- Operating temperature range: 5°C to 45°C (41°F to 113°F). If the temperature range is exceeded, the until will measure moisture and display an error message warning the operator that the readings do not necessarily meet unit specifications.
  Grain temperature range: 0°C to 50°C (32°F to 122°F). If the
- temperature range is exceeded, the unit will measure moisture and
  display an error message warning the operator that the readings do not necessarily meet unit specifications.
  Unit-grain temperature difference limit: the maximum allowable difference between the empty cell and grain temperature is 20°C
- (36°F). If the temperature range is exceeded, the unit will measure moisture and display an error message warning the operator that the readings do not necessarily meet unit specifications.
   Classes/types of grain or seed: calibration bulletins may be obtained through the DICKEY-john website (www.dickey-john.com) or by requesting a calibration bulletin at:
- ٠

DICKEY-john Corporation

#### 5200 DICKEY-john Road

Auburn, Illinois 62615

(800) 637-3302

- Weight: 5.78 kg (13 lbs)
- Shipping weight: 6.35 kg (14 lbs)



## INSTALLATION AND SETUP

Before shipping, the GAC500XT is tested and inspected to ensure the unit is fully operational and meets all measurement specifications. After unpacking, inspect for damage that may have occurred during transit. Save all packing material until inspection is complete. If damage is found, immediately file a claim with the carrier. Also notify your DICKEY-john Sales Representative.

NOTE: Before relocating or shipping the GAC500XT, the shipping screws must be replaced.

## **REMOVING SHIPPING SCREWS**

Once the GAC500XT is placed in a level location, remove the shipping screws.



Make sure shipping screws are removed prior to operating the GAC500XT. Failure to do so may permanently damage the unit.

#### Figure 2

**Removing Shipping Screws** 



## UNIT POSITIONING

To achieve the most precise measurements, select a location that is clean, level, and protected from rapid changes in temperature. Level installation helps to ensure weight measurement that correlates with the GAC2100.

## POWER CONNECTION

Using either the AC power adapter or the mobile power adapter, connect the unit on the right rear to the wall outlet or mobile plug, respectively.

#### Figure 3

**Power Connection** 



## **PRINTING CAPABILITIES**

The GAC500XT will print to a DICKEY-john Strip Printer PRTS (110v) and PRTSI (220v) in a column format, as illustrated in Figure 4. The output from the printer port (Figure 3) is in RS-232 serial format, 1200 baud, 8 data bits, no parity, and 1 stop bit.

Figure 4

Example of GAC500XT Printout



## STARTUP

## CAUTION

Before powering the unit, ensure the shipping screws have been removed.

Press the Power button to power up the unit. The Startup screen will appear.

#### Figure 5

Startup Screen

# GAC500 XT

DICKEY-john Corp.

## SWITCHPAD DEFINITIONS

## UP AND DOWN ARROW BUTTONS

The Up and Down Arrow buttons are used to select menu items, increment/decrement digits, or select characters.

## ENTER BUTTON

The Enter button is used to navigate into highlighted functions, initiate actions, or accept data.

## ESCAPE BUTTON

The Escape (ESC) button is used to navigate to the previous screen.

## RIGHT AND LEFT ARROW BUTTONS

The Right and Left Arrow buttons are used to select digits or characters.

## HOME BUTTON

The Home button is used to return to the Main menu.



Power button



Up and Down Arrow buttons



Enter button



Escape button



Left and Right Arrow buttons



Home button







Enter button

## SETTINGS

The GAC500XT provides the opportunity to control settings such as measurement units, language, LCD contrast, access code, and output options. All control settings are customizable to meet user needs. Choose SETTINGS by highlighting it on the Main screen (Figure 6). Press the Enter button.

Figure 6

Main Screen

| Corn             |  |
|------------------|--|
| Measure          |  |
| Select New Grain |  |
| Calibration      |  |
| Settings         |  |
| Diagnostics      |  |

Figure 7

U

Settings Screen

| Settings  |  |
|---|--|
| Units   |  |
| Language<br>LCD Contrast<br>TW Bias Access Code<br>Output Options |  |





Up and Down Arrow Buttons



Home button

## UNITS

To change the units of measurement, select UNITS by highlighting it on the Settings screen. Press the Enter button. The selected units will be displayed with an asterisk (\*) next to the label (Figure 8). Use the Up and Down Arrow keys to navigate to the desired setting. Press the Enter button. Press the Enter button again to accept the changes and return to the previous screen. To return to the Main screen, press the Home button.

#### Figure 8

Units Screen



## SELECTING LANGUAGE

To change the language of the GAC500XT, access the LANGUAGE option on the Settings screen. Press the Enter button. The selected language will be displayed with an asterisk (\*) next to the label (Figure 9).

#### Figure 9

Language Screen



At the top right corner of the Language screen, a downward pointing arrow will appear. This indicates that more languages are available for selection than can fit on the screen. The additional language selections may be accessed by using the Down Arrow button. Once the end of the language list is reached, the screen will automatically wrap around to the first language option. Select the appropriate language and press the Enter button. Press the Enter button again to accept the changes and return to the previous screen. To return to the Main screen, press the Home button.





Enter button



Up and Down Arrow Buttons



Left and Right Arrow Buttons



Escape button

## LCD CONTRAST

The LCD Contrast may be adjusted on a scale of 1-10, 10 being the most intense. To change the LCD contrast, access the LCD CONTRAST option on the Settings screen. Press the Enter button. The LCD Contrast screen will be displayed (Figure 10).

Figure 10

LCD Contrast Screen



Use the Up and Down Arrow buttons to change the contrast of the LCD. The LCD will reflect the changes as the number is altered. When the desired contrast has been reached, press the Enter button. The user will automatically be returned to the Settings screen.

## TW BIAS ACCESS CODE

The Test Weight Bias Access Code may be altered from the factory default, which is set to "0000". This will ensure that only authorized personnel change the test weight bias. For additional information on test weight bias, refer to TEST WEIGHT BIAS.

To change the test weight bias access code, access the TW BIAS ACCESS CODE option on the Settings screen. Press the Enter button. The Test Weight Bias Access Code screen will be displayed (Figure 11).

Figure 11

Test Weight Bias Access Code Screen

| Settings                                 |
|--|
| TW Bias Access Code<br>Enter Access Code |

Use the Arrow buttons to navigate to the appropriate character. Press the Enter button. The Up and Down Arrow buttons increase/decrease the value of the number. The Left and Right Arrow buttons navigate through the number. Once the desired number has been entered, press the Enter button to accept the value and return to the previous screen. Press the Escape button to return to the previous screen.



Enter button



Up and Down Arrow Buttons



Left and Right Arrow Buttons



Escape button



Home button

## OUTPUT OPTIONS

Output options allow the user to display information such as radix point, output weight, output temperature, output errors, and printing capabilities.

To alter standard output options, select OUTPUT OPTIONS on the Settings screen. Press the Enter button. The Output Options screen will be displayed (Figure 12).

Figure 12

Output Options Screen

| •   |
|-----|
| YES |
| YES |
| YES |
| YES |
|     |

Use the Up and Down Arrow buttons to navigate through the menu and the Left and Right Arrow buttons to select the desired output options. Radix Point may be either a period (.) or a comma (,). The other selections are either YES (on) or NO (off). Once the desired input has been achieved, press the Enter button to accept the value and return to the previous screen. Press the Escape button to return to the previous screen or the Home button to return to the Main screen.



## MEASURING MOISTURE

The Main screen will appear immediately after all startup self tests have been successfully completed. This is the "home" screen through which all other screens are accessed.

## PREPARING TO MEASURE MOISTURE

Assure the grain selection is correct. The selected grain is displayed on the top of the Main screen (Figure 13). If the grain displayed is correct, continue with LOADING HOPPER. If the grain is incorrect, refer to GRAIN SELECTION to choose the grain to be tested. After choosing the proper grain, continue with LOADING HOPPER.

Figure 13

Grain Selection Displayed

| Corn             |  |
|------------------|--|
| Measure          |  |
| Select New Grain |  |
| Calibration      |  |
| Settings         |  |
| Diagnostics      |  |

Choose MEASURE on the Main screen and press the Enter button. A message indicating an EMPTY CELL TEST will appear on the display (Figure 14).

Figure 14

Empty Cell Test

| Empty Cell Test  |
|------------------|
|                  |
| Make Sure Cell   |
| is Empty And     |
| Upright.         |
| Then Press ENTER |

## CAUTION

Ensure the GAC500XT is not disturbed during this process. Movement may alter weight measurement, thereby degrading the moisture accuracy.



Enter button

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Ensure the Grain Loader/Striker is in the left most position (fully pushed in) prior to this test. Press the Enter button to perform the EMPTY CELL TEST. A progress bar will appear on the screen. Ambient measurements are required to perform moisture calculations. Once the test has been performed, the unit will provide procedures to load a grain sample (Figure 15).

Figure 15

Load Sample Screen

| Load Sample       |
|-------------------|
| 1 - Reset Striker |
| 2 - Load Hopper   |
| 3 - Load Cell     |
| 4 - Strike        |

### 5 - Press ENTER

## LOADING HOPPER

Make sure the Cell Dump Lever is in the upper position, enabling the cell to receive grain. Fill the hopper 1/2 inch above the separation line between the top of the hopper and the hopper compartment. Heap the grain slightly. Fill the grain cell by pulling out the Grain Loader/Striker (Figure 16).

IMPORTANT: The Loader/Striker should be pulled to the right in a smooth and reasonably swift stroke. After grain is loaded, return the Loader/Striker to the left. This operation will ensure the cell is completely filled and leveled.

Figure 16

Loading Hopper



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Enter button



Up and Down Arrow Buttons



Left and Right Arrow Buttons

Once the grain has entered the cell, replace the Grain Loader/Striker (push in to close) and press the Enter button. A message will appear on the display indicating the measurement is taking place (Figure 17).

#### Figure 17

Measurement Window



The status bar will indicate the progress of the grain measurement. Once the measurement is complete, the moisture reading will be displayed on the screen (Figure 18).

Figure 18

Moisture Display



Dump the sample by rotating the Cell Dump Lever to the bottom (unload) position. Empty the Sample Drawer and the unit is ready to test the next sample.

If an error occurred during reading, the moisture measurement is a predicted value. Although it is not assured to meet accuracy specifications, it is likely to be accurate within +/- 0.5%. If multiple errors occur, use the Arrow buttons to scroll through the error descriptions.







Enter button

## **GRAIN SELECTION**

To select a new grain, choose the SELECT NEW GRAIN option from the Main screen. Press the Enter button to access the Select Grain screen (Figure 19).

Figure 19

Select Grain Screen



The current grain selection is displayed at the top of the list and marked with an asterisk (\*). The list is saved in a "last used" order. Use the Up and Down Arrow buttons to highlight the desired grain. Choose the desired grain by pressing the Enter button. The newly selected grain will be displayed at the top of the list and marked with an asterisk.

At the top right corner of the Select Grain screen, a downward pointing arrow will appear. This indicates that more grains are available for selection than can fit on the screen (16 grains total). The additional grain selections may be accessed by using the Arrow buttons. Once the end of the grain list is reached, the screen will automatically wrap around to the first grain option.

If the desired grain is not listed, one of the existing grains may be replaced with another. Refer to ENTERING NEW GRAIN CALIBRATIONS for additional information on entering new grains.



Up and Down Arrow Buttons







Enter button

## **GRAIN CALIBRATIONS**

## ENTERING NEW GRAIN CALIBRATIONS

Select the CALIBRATION option from the Main screen and press the Enter key. The Calibration screen will be displayed (Figure 20).

Figure 20

**Calibration Screen** 



The current grain selection is displayed at the top of the list and marked with an asterisk (\*). Choose the desired grain by pressing the Enter button. The specific grain information will be displayed (Figure 21).

#### Figure 21

Grain Information Screen



At the top right corner of the Grain Information screen, a downward pointing arrow will appear. This indicates that more grains are available for selection than can fit on the screen (16 grains total). The additional grain selections may be accessed by using the Arrow buttons. Once the end of the grain list is reached, the screen will automatically wrap around to the first grain option.



Up and Down Arrow Buttons





Left and Right Arrow Buttons



Up and Down Arrow Buttons



Escape button

## MODIFYING GRAIN INFORMATION

Modifications may be made to existing grain information. Information that may be modified includes Grain (Label) Name, Test Weight Bias, Issue Number, and Calibration (K1-K9) Values.

## **GRAIN (LABEL) NAMES**

To change the name of the grain, select the CHANGE LABEL option from the Grain Information screen. Press the Enter button. Highlight the character to be modified by using the Left and Right Arrow buttons (Figure 22). Use the Down Arrow button to move the cursor from the highlighted character to the character selection area. Use the Arrow buttons to navigate to the appropriate character and press the Enter button to select it. Repeat this process until all desired characters have been updated. Press the Enter button once again to accept the changes and return to the previous screen. Press the Escape (ESC) button to return to the previous screen.

Figure 22

Modifying Grain Names

C r n ABCDEFGHIJKLMNO PQRSTUVWXYZabcde fghijklmnopqrstu vwxyz0123456789.





Enter button



Up and Down Arrow Buttons



Left and Right Arrow Buttons



Escape button

## TEST WEIGHT BIAS

The test weight adjustment allows the entering of a correction factor for differences between the GAC500XT grain test weight and the official test weight method. An offset value may be introduced by authorized personnel.

To change the test weight bias, select the TEST WEIGHT BIAS option from the Grain Information screen. Press the Enter button. Use the Arrow buttons to enter the ACCESS CODE (the ACCESS CODE is set to "0000" as a default) (Figure 23). Use the Arrow buttons to navigate to the appropriate character and press the Enter button to select it. The Up and Down Arrow buttons will increase/decrease the value of the number. The Left and Right Arrow buttons will navigate through the number. Repeat this process until all desired characters have been updated.

#### Figure 23

**Entering Access Code** 

| <u> </u>           |
|--------------------|
| Test Weight B ias  |
| 0.0                |
| Enter Access Co de |
| 0                  |

Once the ACCESS CODE has been entered, press the Enter button again. The Test Weight Bias screen will be displayed (Figure 24). Use the Arrow buttons to enter the appropriate test weight bias. The Up and Down Arrow buttons will increase/decrease the value of the number. The Left and Right Arrow buttons will navigate through the number. Once the value has been entered, press the Enter button to accept the value and return to the previous screen. Press the Escape button to return to the previous screen.

Figure 24

Test Weight Bias Screen







Up and Down Arrow Buttons



Left and Right Arrow Buttons



Escape button

### **ISSUE NUMBER**

An Issue Number is an optional number that is issued with calibration control. To change the issue number of the grain, select the ISSUE option from the Grain Information screen. Press the Enter button. The Issue Number screen will appear (Figure 25). Use the Arrow buttons to navigate to the appropriate character and press the Enter button to select it. The Up and Down Arrow buttons will increase/decrease the value of the number. The Left and Right Arrow buttons will navigate through the number. Repeat this process until all desired characters have been updated. Once the desired number has been entered, press the Enter button to accept the value and return to the previous screen. Press the Escape button to return to the previous screen.

#### Figure 25

**Issue Number Screen** 



## CALIBRATION VALUES (K1-K9)

Calibrations are published on the DICKEY-john website, located at www.dickey-john.com on an annual basis. To maintain current calibration values, these K numbers must be periodically updated. Select the appropriate K number to be updated on the Grain Information screen. Press the Enter button. The K information will appear (Figure 26). Use the Arrow buttons to navigate to the appropriate character and press the Enter button to select it. The Up and Down Arrow buttons will increase/decrease the value of the number. The Left and Right Arrow buttons will navigate through the number. Repeat this process until all desired characters have been updated. Once the desired number has been entered, press the Enter button to accept the value and return to the previous screen. Press the Escape button to return to the previous screen.

#### Figure 26

K Number Screen







Enter button

## DIAGNOSTICS

Several diagnostic tools are available to assure the unit is operating properly or to provide assistance to technicians during service calls. These include cell tests, temperature, weight check, display test, and system information.

To access the Diagnostics screen, select the DIAGNOSTICS option from the Main menu. Press the Enter button. The Diagnostics screen will be displayed (Figure 27).

Figure 27

**Diagnostics Screen** 



## CELL TEST

The cell test provides several functions for test and troubleshooting cell measurements. These functions include Null, 5KHz, 2MHz, Self Check, and Test Network. Null, 5KHz, and 2MHz tests provide cell measurements of the primary grain measurement frequencies. Self-check provides SCD1 and SCD2 testing of cell capacitance and conductance measurements. Test network provides additional measurements.

To access the Cell Test screen, select the CELL TEST option from the Diagnostics screen. Press the Enter button. The Cell Test screen will be displayed (Figure 28).

Figure 28

Cell Test Screen



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Enter button

## NULL TEST, 5KHZ, AND 2MHZ TESTS

Choose the appropriate test to be run and press the Enter button. A voltage measurement and count will be displayed (Figure 29). To return to the Cell Test screen, press the Escape (ESC) button.

Figure 29

Example Of Null Test

| Null          | _ |
|---------------|---|
| Count: 01506  |   |
| Volts: 0.0499 |   |

## SELF CHECK TEST

During the self check test, ensure the cell is empty. SCD2 and SCD1 measurements will be displayed.

SCD2 should measure 2500 +/- 20 counts.

SCD1 should measure 375 +/- 20 counts.

If these measurements are out of range, clean the cell (refer to CLEANING AND CARE) and repeat testing once the cell is cleaned. If measurements are out of range after cleaning, contact your distributor or DICKEY-john Service Department at 1-800-637-3302. Outside of the U.S., contact DICKEY-john Europe at 00 33 (0) 1 41 19 21 80.

Choose the SELF CHECK option from the Cell Test screen. Press the Enter button. The self check will automatically begin and the results will be displayed (Figure 30). To return to the Cell Test screen, press the Escape (ESC) button.

Figure 30

Self Check Screen









Enter button

### **TEST NETWORK**

During the network test, ensure the cell is emptied and in the upright position. Empty cell measurements will be taken. Ambient measurements are required to perform network calculations. The progress bar will indicate status.

Ensure an empty cell measurement is used prior to performing the D1 and D2 measurement. Minimize the time between empty cell measurement and D1 and D2 measurement to gain the best results.

Choose the TEST NETWORK option from the Cell Test screen. Press the Enter button. The unit will prompt for the cell to be emptied and the Enter button pressed again (Figure 31).

Figure 31

Test Network Prompt Screen

| Test Network   |  |
|--|--|
| Make Sure Cell<br>is Empty And<br>Upright.<br>Then Press ENTER |  |

Press the Enter button to begin the test. A status bar will be displayed (Figure 32), followed by the test results (Figure 33).

#### Figure 32

Test Network Status Bar



#### Figure 33

Test Network Results

| _ | Test Network  |
|---|---|
|   | D1: xxxx.x<br>D2: xxxx.x<br>ENTER = Repeat<br>RIGHT = Empty |



Enter button



**Right Arrow button** 



Escape button

Once empty cell measurements are complete, the display will prompt for measurement (ENTER) or repeat of the empty cell (RIGHT ARROW). Press the Enter button to measure D1 and D2, or the Right Arrow button to repeat empty cell measurements. Press the Escape (ESC) button to return to the Cell Test screen.

## TEMPERATURE

The temperature test provides a measurement of cell temperature. The cell may be empty or full for this measurement. Choose the TEMPERATURE option from the Diagnostics screen. Press the Enter button. The Temperature screen will be displayed (Figure 34). Allow approximately 6 seconds for the unit to complete averaging measurements. The display will update every 6 seconds with a new measurement. Press the Escape (ESC) button to return to the Diagnostics screen.

#### Figure 34

**Temperature Screen** 



## WEIGHT CHECK

The weight check feature may be used to measure the weight of the empty cell or the grain currently held inside the cell. An empty cell test should be conducted to verify the empty cell weighs 0.0 grams. Once this has been completed, grain should be loaded into the hopper, then into the cell, and the weight may be checked again. After the weight has been checked, the excess grain in the grain drawer must be discarded, then the cell may be emptied into the grain drawer. The weighed grain may then be taken to a calibrated scale to verify the weight.

To access the weight check function, choose the WEIGHT CHECK option from the Diagnostics screen. Press the Enter button. A message will be displayed advising that the cell must be empty (Figure 35).

#### Figure 35

Weight Check Verification Screen



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Enter button



Home button



Escape button

Press the Enter button. The GAC500XT will weigh the empty cell. A status bar will appear, followed by the results of the weight measurement (Figure 36).

#### Figure 36

Weight Check Screen - Empty Cell

|   | Weight Check                 |  |
|---|------------------------------|--|
|   | Grams                        |  |
|   | <b>0.00</b><br>Counts: 36196 |  |
| 0 | ENTER = Repeats              |  |

Once the measurement is displayed (results should read 0.00 grams), grain may be loaded into the hopper, then the cell, and another measurement may be taken by pressing the Enter button again. The process will be repeated and a new weight measurement will be displayed (Figure 37). When all readings have been completed, press the Home button to return to the Main menu or press the Escape (ESC) button twice to return to the Diagnostics screen.

#### Figure 37

Weight Check Screen - Grain Measurement





Enter button



Escape button



Home button

## **DISPLAY TEST**

The display test provides the user with an alternating checkerboard display pattern to detect pixels that remain on or off. Missing pixels will display a light region, while pixels that are stuck on will display a dark region.

To access the Display Test screen, select the DISPLAY TEST option on the Diagnostics screen. Press the Enter button. The Display Test screen will be displayed (Figure 38). The screens will alternate until either the Escape (ESC) button or the Enter button are pressed.

Figure 38

**Display Test Screen** 



## SYSTEM INFORMATION

The system information option provides the unit's serial number, hardware revision, and software version.

To access the System Information screen, select the SYSTEM INFO option from the Diagnostics screen. Press the Enter button. The System Information screen will be displayed (Figure 39). To exit the screen, select the Escape (ESC) button to return to the Diagnostics screen, or press the Home button to return to the Main screen.

Figure 39

System Information Screen

<u>System Info.</u> SN: 000002 Hrdwr Rev: 2 Software Version M: 0005091315 B: 0105080408



## TROUBLESHOOTING

## SHIPPING AND TRANSPORTATION

The GAC500XT is designed to withstand moderate movement during transportation of the unit. Local transportation from one testing site to another may be accommodated without incident or disruption to the functionality of the unit.

However, care must be taken when transporting the GAC500XT long distances or shipping the unit for service to the DICKEY-john Service Center.



Failure to observe and comply with the following procedures for long distance shipping will result in the voidance of the GAC500XT warranty.

Before shipping the GAC500XT, the following procedures must be followed.

- Remove the Sample Drawer, invert it, and replace it upside down in the unit. This is required to lift the test cell to the upmost position, aligning the test cell securing hardware inside the unit.
- 2. Replace the shipping screws located on the right side of the unit. The screws will not align with the test cell securing hardware unless the support cell is lifted to its upmost position by inverting the Sample Drawer.
- 3. Once the screws are securely in place, remove the Sample Drawer and reinsert it in the correct position.
- IMPORTANT: Shipping the unit with the sample drawer inverted will damage the test cell. It is imperative that the sample drawer be placed in the correct position before shipping.

## CLEANING AND CARE

CAUTION

Ensure unit is disconnected from AC outlet prior to cleaning.

To ensure the most reliable operation of the GAC500XT, clean the cell daily during heavy use or prior to storage. Use the cell brush to clean the inside of the grain cell.

The display, keypad, and enclosure may also be cleaned with window cleaner. Do not spray cleaner into the cell opening or power connector.

Protect the unit from temperature and moisture extremes.

When transporting the unit, invert the sample drawer to protect the measurement cell from vibration and shock damage.



The GAC500XT contains a microprocessor to control the grain sample measurements and self-checks to determine the integrity of the internal electronics. If any limit is exceeded or malfunctions occur, an error code will be displayed.

### ERROR 1

Probable Cause:

1. The empty cell self check reading is out of limits.

Corrective Action:

1. Dump the cell and ensure it is empty.

### ERROR 2

#### Probable Cause:

1. The empty cell weight reading is out of limits.

Corrective Action:

1. Dump the cell and ensure it is empty.

#### **ERROR 6**

Probable Cause:

1. The moisture reading exceeds the upper limit.

Corrective Action:

1. Choose a product within the moisture range and try again.

### ERROR 7

Probable Cause:

1. The moisture reading exceeds the lower limit.

Corrective Action:

1. Choose a product within the moisture range and try again.

#### **ERROR 8**

#### Probable Cause:

1. The empty cell ambient temperature has exceeded its limit.

Corrective Action:

1. Allow the GAC500XT to reach normal operating temperature.

### **ERROR 9**

Probable Cause:

1. The sample temperature exceeds its limit.

Corrective Action:

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1. Allow the sample to either cool down or warm up, then try again.

### ERROR 10

Probable Cause:

1. The difference in temperature between empty cell ambient and full cell condition exceeds its limits.

Corrective Action:

1. Change the appropriate conditions and try again.

### ERROR 20

Probable Cause:

1. The unit has detected a software error.

Corrective Action:

1. Contact DICKEY-john Service Department.

### ERROR 21

Probable Cause:

1. The measurement cell exceeded low limit.

Corrective Action:

1. Repeat test. If error recurs, contact DICKEY-john Service Department.

### ERROR 22

#### Probable Cause:

1. The measurement cell exceeded high limit.

Corrective Action:

1. Repeat test. If error recurs, contact DICKEY-john Service Department.

#### ERROR 23

#### Probable Cause:

1. The measurement cell weight is too low.

Corrective Action:

1. Increase the sample size and repeat the test.

### ERROR 24

Probable Cause:

1. The measurement cell weight is too high.

Corrective Action:

1. Repeat the test. Be sure to follow display instructions, ensuring that excess grain has been swept off the cell top.

#### ERROR 25

Probable Cause:

1. Error was encountered measuring weight.

Corrective Action:

1. Contact DICKEY-john Service Department.

### ERROR 26

Probable Cause:

1. VF error is encountered.

Corrective Action:

1. Contact DICKEY-john Service Department.

### ERROR 27 - 32

#### Probable Cause:

1. D1/D2 error is encountered.

Corrective Action:

1. Contact DICKEY-john Service Department.

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### ERROR 33

Probable Cause:

1. Cell count error is encountered.

Corrective Action:

1. Contact DICKEY-john Service Department.

#### ERROR 34

Probable Cause:

1. Grain calibration constants entry error.

Corrective Action:

1. Verify and re-enter correct constants.

### ERROR 35

Probable Cause:

1. Grain calibration constants entry error.

Corrective Action:

1. Verify and re-enter correct constants.

### ERROR 36

Probable Cause:

1. Weight lower than average sample weight tolerance.

Corrective Action:

1. Increase the sample size and repeat the test.

#### ERROR 37

Probable Cause:

1. Weight higher than average sample weight tolerance.

Corrective Action:

1. Repeat the test. Be sure to follow display instructions, ensuring that excess grain has been swept off cell top.

### ERROR 39

Probable Cause:

1. GAC500XT input voltage low.

Corrective Action:

1. Power supply or mobile adapter may be loose or damaged. Verify connection. If problem persists, replace.

### ERROR 40

#### Probable Cause:

1. GAC500XT input voltage is high.

### Corrective Action:

1. Replace the power supply or mobile adapter.

### ERROR 41

#### Probable Cause:

1. Display voltage is too low.

#### Corrective Action:

1. Contact DICKEY-john Service Department.

### ERROR 42

Probable Cause:

1. Display voltage is too high.

#### Corrective Action:

1. Contact DICKEY-john Service Department.

## ERROR 43

Probable Cause:

1. Positive cell voltage is too low.

#### Corrective Action:

1. Contact DICKEY-john Service Department.

#### ERROR 44

Probable Cause:

1. Positive cell voltage is too high.

Corrective Action:

1. Contact DICKEY-john Service Department.

### ERROR 45

Probable Cause:

1. Negative cell voltage is too low.

#### Corrective Action:

1. Contact DICKEY-john Service Department.



### ERROR 46

Probable Cause:

1. Negative cell voltage is too high.

Corrective Action:

1. Contact DICKEY-john Service Department.

## REPLACEMENT PARTS

Mobile Power Adapter467950190Wall Power Adapter467950150



Dealers have the responsibility of calling to the attention of their customers the following warranty prior to acceptance of an order from their customer for any DICKEY-john product.

## DICKEY-john® WARRANTY

DICKEY-john warrants to the original purchaser for use that, if any part of the product proves to be defective in material or workmanship within one year from date of original installation, and is returned to DICKEY-john within 30 days after such defect is discovered, DICKEY-john will (at our option) either replace or repair said part. This warranty does not apply to damage resulting from misuse, neglect, accident, or improper installation or maintenance. Said part will not be considered defective if it substantially fulfills the performance expectations. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY, FITNESS FOR PURPOSE, AND OF ANY OTHER TYPE, WHETHER EXPRESS OR IMPLIED. DICKEY-john neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said part and will not be liable for consequential damages. Purchaser accepts these terms and warranty limitations unless the product is returned within fifteen days for full refund of purchase price.

